

## **Login Guide**

### **NUST VPN Connection Guide (For Digital Library Access)**

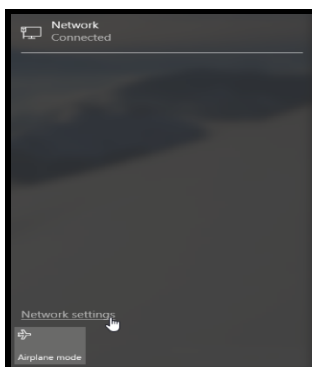
To facilitate students, faculty and administrative staff, Information and Communication Technology (ICT) Directorate establish Off-Campus Virtual Private Network (VPN) facility for access to HEC Digital Library (DL) resources of HEC using any their home Internet or mobile hotspot.

**Important! Before moving forward, please make sure that VPN ports are open from your home Internet Service Provider (ISP) and Mobile ISP. Call respective helpline of your ISP to get VPN ports unblocked.**

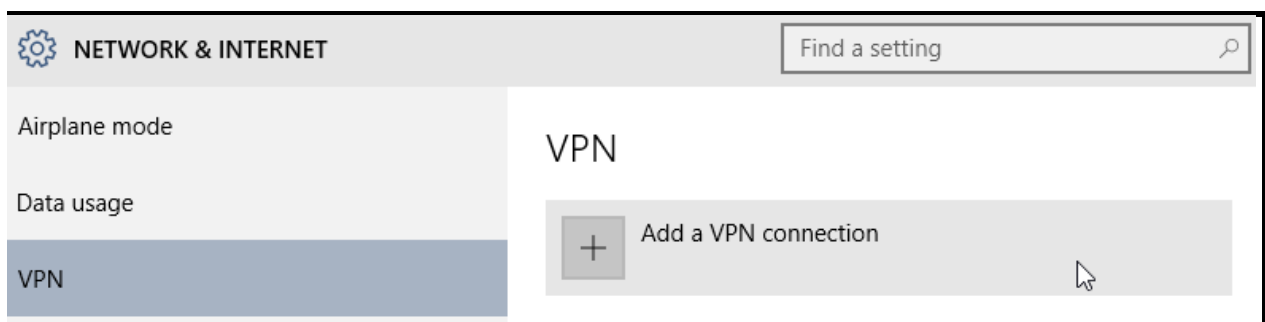
**Procedure:** For establishing VPN, please make sure that you know your assigned Active Directory or CMS Login ID and Password. In case of any issue, please contact ICT Directorate Support Team.

#### **Step 1: Getting Started**

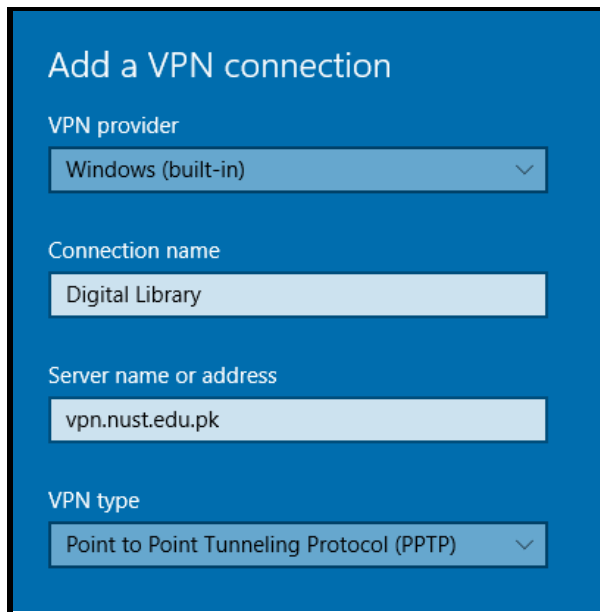
From your desktop screen, click on the **Network** icon which can be found at the bottom right hand corner of your screen and click on **Network Settings**.



Navigate to **VPN** and click on **Add A VPN Connection**.



## Step 2: PPTP Connection Configuration



**Add a VPN connection**

VPN provider  
Windows (built-in) ▾

Connection name  
Digital Library

Server name or address  
vpn.nust.edu.pk

VPN type  
Point to Point Tunneling Protocol (PPTP) ▾

On the VPN Connection Configurations page, enter the VPN details as below:

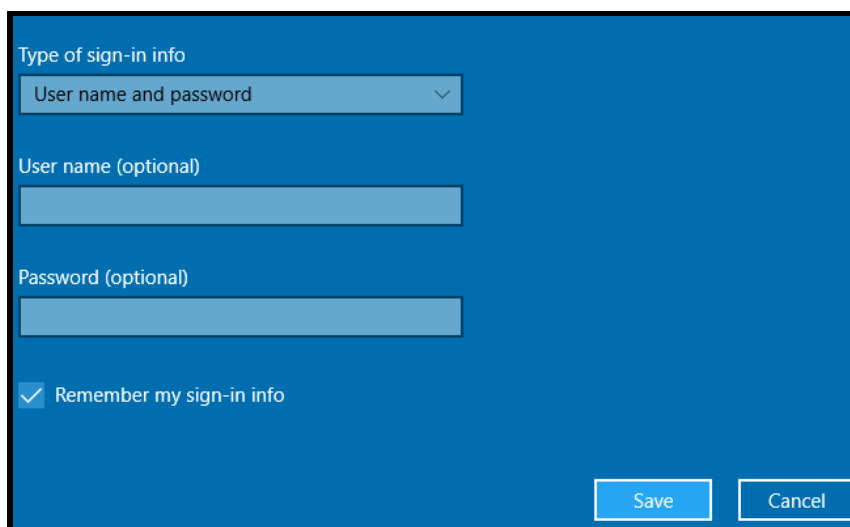
VPN provider: **Windows (built-in)**

Connection name: **Digital Library**

Server name or address: **vpn.nust.edu.pk**

VPN type: **Point to Point Tunneling Protocol (PPTP)**

## Step 3: VPN Username and Password



Type of sign-in info  
User name and password ▾

User name (optional)  
[Text box]

Password (optional)  
[Text box]

Remember my sign-in info

Save Cancel

Enter your account details in the selection box as below:

Type of sign-in info: **User name and password**

User name: **Your Active Directory / CMS Username**

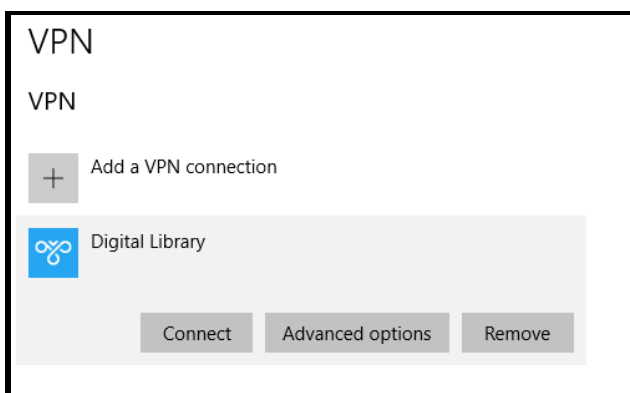
Password: **Your Active Directory / CMS Password**

Tick **Remember my sign-in info** if you wish to have the details saved in the system and click on **Save**.

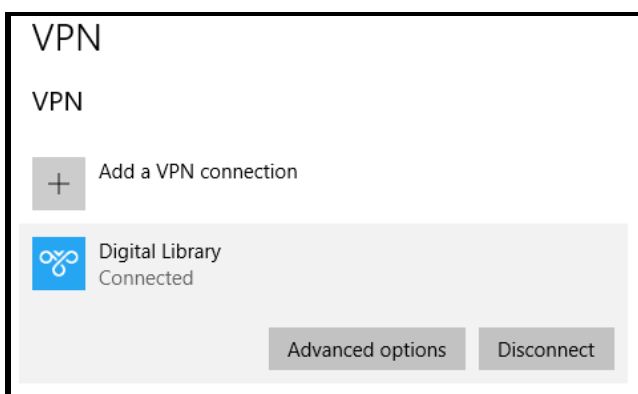
You should now be able to see the **Digital Library** icon in the VPN section.

#### **Step 4: Enabling VPN Connection**

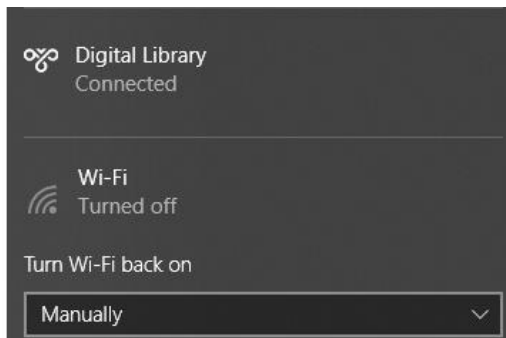
Select the VPN connection that you have just created and click on **Connect**.



The VPN will now attempt to connect to our service and if successful, the VPN status will change to **Connected**.



You should also be able to see the status of the VPN connection from the **Network icon on your taskbar**.

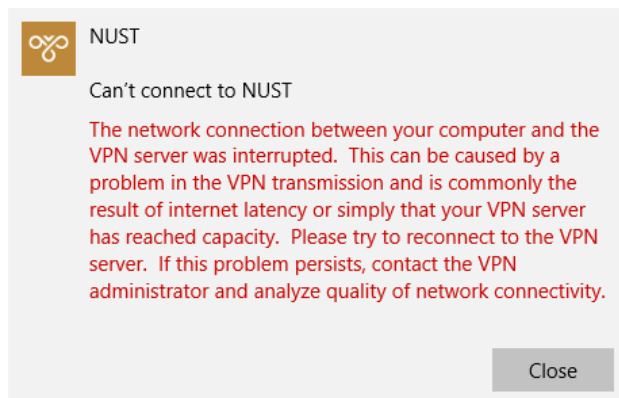


## FAQs

1. From where I get a support, in case of any technical issue?

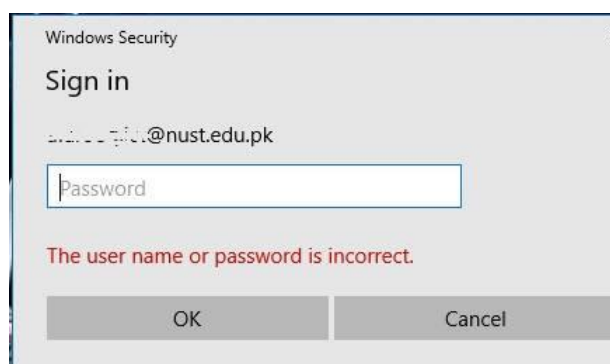
You may contact ICT Directorate helpdesk at Ext: 1144 during office hours i.e. 0900 to 1700 hrs or send an email to [ict.support@nust.edu.pk](mailto:ict.support@nust.edu.pk), highlighting issue encounter along with your name, designation/ Student ID, School/Directorate and contact number.

2. You tried to connect VPN and encountered and following error message.



Your VPN ports are blocked. Contact helpline of your ISP and respective helpline of and get VPN ports unblocked.

3. If I encounter to connect VPN and following error message appears.



You may contact ICT Directorate Helpdesk for Assistance.